

# Healthcare Provider Optimizes Workday System to Serve Large Hospital Population Across Multiple Locations

## Workday Support + Optimizations

Workday HCM + Payroll + Financials

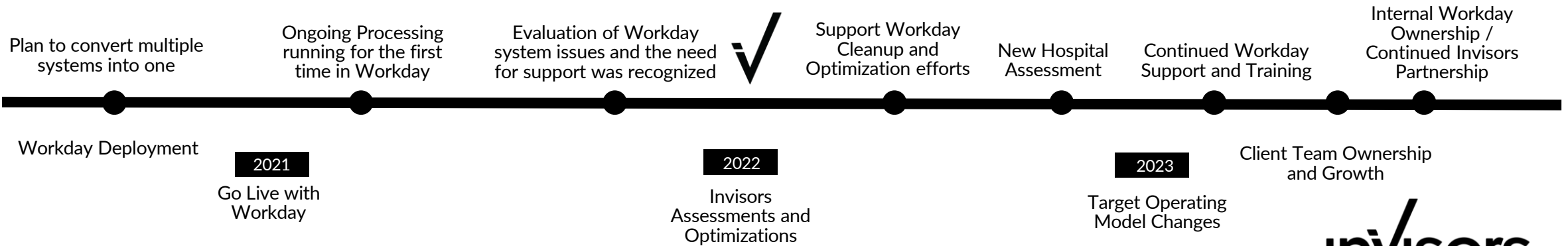
Analyze previous partner's deployment

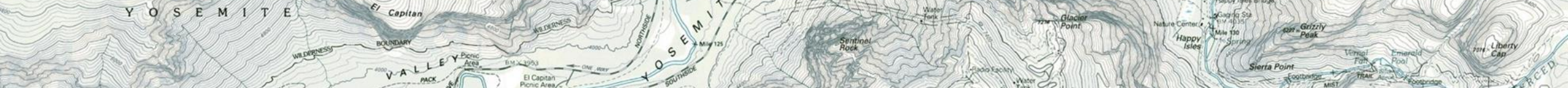
Optimize Children's Workday platform for operations, insights + growth

## Multi-Year Journey + Partnership

- Tenant Assessment and Optimizations in all workstreams
- New Hospital Assessment Planning
- Target Operating Model Evaluation and Recommendations
- Growing and Training client team to support and maintain Workday

## Project Timeline





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## OH-NO Moments

- Complex **organizational structure** needed to be revamped to create efficiency for their Target Operating Model
- Several of roles to meet the needs of internal management and ongoing **consolidations** processes
- High **demand for training** to utilize Workday optimally and increase user satisfaction
- Multiple **business processes** needed to be reviewed and revamped to create efficiency
- Major concerns were identified in all domains which lead to the need for a **review and redesign**

## AH-HA Moments

- Advisory, Reporting + EIB **support for cleanup processing** in the various domains
- **Streamline the business process** to improve efficiency and prevent unnecessary roadblocks
- Change Job roll-out to achieve **consistent processing** with all types of job changes and movements
- **Knowledge Transfer** continues to grow the client team and builds the blueprint for maintaining Workday
- Update **Target Operating Model** identified gaps in various roles to ensure proper maintenance and use of the Workday system

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### From our Customers

*"Invisors' Architects were professional, positive, and patient as they helped to address all of our questions, making sure we understood the process along the way. They always made sure that the team felt heard and confident in their knowledge of the process, taking the time to demo examples."*

